

Main Interface and Controls



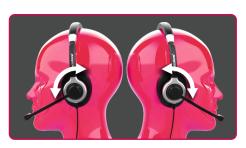
- 1. Leatherette Headband
- 2. Bendable Mic Boom
- 3, Microphone Capsule
- 4. Oval Speaker Chamber
- 5. Leatherette Ear Cushion
- 6, Headband Extension
- 7. UC On-Hook Button 8. Voume Up Button
- 8. Voume Up Button 9. Volume Down Button
- 10. Microphone Mute
- 10. Microphone Mute 11. Status LED Indicator
- 12, Cable Strain-Relief



Wearing Method



Adjust the Headband
Put on the Headset as
shown. Extend the
headband to fit your
head size, retract the
headband slightly to
make sure the headset
fits firmly.



Wearing Style | Left or Right

610-MKII+ can be worn with the microphone on the right or on the left. Simply rotate the microphone boom as shown above for your preferred wearing style.

Wearing Method

Microphone Position Rotate the mic boom as shown and lightly bend the boom arm towards

0.5 inch distance only.

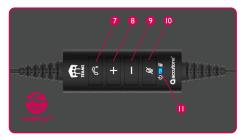




Connecting to USB jack

Plug and play to most computer systems including Windows, Macintosh, Linux and some gaming consoles, completely driver-free.

Understanding the Controls



Environmental Noise Cancelling (DeepOcean™ Technology)

610-MKII+ comes with DeepOcean[™] Technology, which is active noisecancelling for the microphone. User in a noisy environment can speak lightly into the microphone and the listener on the other end can hear clearly the voice only, ENC, also known as ANC or CVC, is created using two microphones, one capturing the speaker's voice, and the other capturing the environmental noise. Through a proprietary algorithm, the two sources cancel out the background noise, leaving only the speaker's voice.

ENC is always-on in 610-MKII+, no further activation is required.

Unified Communication (UC Button)

Without the need of installing any driver, 610-MKII+ is compatible with UC programs like Skype for Business by Microsoft. With the headset connected and Skype for Business in standby, press (7) UC On-hook Button when a call comes in to answer, and press it again to end your skype call.

Volume Controls and Online Indicator

Press (8) Volume Up and (9) Volume Down buttons to adjust listening volume. Press (10) Microphone Mute to mute the microphone only. If user wants to mute the speakers, this can be done by reducing volume to the lowest level.

The (11) Status LED-Indicator has the following indications: Solid Blue - Power On/Standby Flashing Blue - In Use/Ringing

Solid Red - Microphone Muted

Frequently Asked Questions

Question 1. There is no sound coming through the headset speakers.

Has the Online LED Indicator turned on? If not, make sure the USB plug is COMPLETELY plugged into a functioning USB port of your computer, Try to lightly push it further in, do not use excessive force,

If the Online LED Indicator is on, but there is no sound coming through the speakers, Make sure your computer has selected (USB Audio Device),

In Windows 10, click on the speaker icon in the task tray, then select the proper Playback Device from the drop-down list. In Mac OS, click the speaker icon on the right of the top menu bar. From the drop-down menu under Outbut Device. make sure USB Audio Device is selected.

Furthermore, make sure your headset is <u>connected DIRECTLY to the computer and not via an USB hub.</u> If your computer is connected to more than one USB audio device, try to select a different device if both names are exactly the same, as 610-MKII+ uses the most generic device driver available. If you have trouble locating the device driver settings or you are using Linux, Dease contact your IT administrator.

Ouestion 2. The UC On-Hook Button doesn't work with my Skype!

610-MKII+ is compatible with Skype for Business only. The consumer version of Skype uses a totally different interface. While the headset still functions normally in terms of audio performance under consumer versions of Skype, other versions of IM by Microsoft and other proprietary UC programs. the UC On-Hook function is disabled.

Question 3, How to I turn on the DeepOcean ENC function?

The Active Noise Cancelling function is always on. There is no need to activate it. By default the 610-MKIH+ headset can reduce upto 30dB of background noise. If you feel that the ENC on your headset isn't functioning, please contact your IT administrator for repair/replacement.

Precautions

Do not place or store your headset in any hot or excessively humid place. Do not clean your headset with any form of chemical substance, only use warm water. Do not try to dissemble any part of the headset except replacing the leatherette ear cushions. Do not use or place the headset in environments of excessive dust or minute particles. Failure to follow the above advices will violates your warrant without am further need of iustifications.